

JC Scuba Student Training Policy 2020

Student Training Policy

STANDARD TRAINING COURSE PROGRAMME

JC Scuba Ltd is determined to provide high quality training and support for all our diving students and clients, by operating an efficient, planned, program of courses.

Each student will be provided with a schedule which includes the Pool Sessions, Classroom Session (as appropriate) and Open Water certification dates. This schedule will be issued prior to the start of the course, to permit the student to plan their attendance.

The Basic and Standard Open Water Diver Courses includes SIX Pool Sessions, and FOUR Open Water Dives over TWO days. Those not on 'e-Learning' are also scheduled for ONE day in the Classroom.

1. EXCEPTIONS

Where students do not attain proficiency in diving skills within the SIX Pool Sessions, additional sessions will be allocated at a cost £15.00 per session.

Where students do not complete their Open Water Dives within the TWO allocated days, extra days will be scheduled at a cost of £50.00 per day. *(No student will be taken to Open Water unless both the Instructor and the Student are happy that you have attained the skills necessary.)*

2. POOL SIDE CONDUCT / ETIQUETTE

During Pool Sessions, the following actions are required:

Students are to arrive at the swimming pool 30 minutes in advance of the scheduled pool entry time, in order to assemble their own equipment (supervised by an Instructor as required). Each set of gear will be in a numbered dive-gear box.

Assembling and dismantling SCUBA equipment is a vital part of the training.

Changing into swimming costumes or wetsuits is to be undertaken within the changing rooms at the pool, and NOT at the poolside.

At the end of the pool session, students are required to rinse and dismantle the SCUBA equipment (supervised by an Instructor as required) and return it to their numbered dive-gear box.

Students are to take care with all hire equipment, if mis-handled and damage is caused JC Scuba Ltd reserve the right to levy a charge for repair / replacement.

3. FAILURE TO ATTEND A PROGRAMMED SESSION.

Students are required to attend the scheduled programme of their training course.

Where a student is unable to attend the programmed session, JC Scuba Ltd must be advised as early as possible, in order to schedule a new date at no cost.

Where a student fails to attend, and fails to give adequate notice, a further date will be scheduled, but will incur costs:

- a. Extra or Replacement Pool Sessions: £25.00
- b. Extra Open Water Day: £50.00

4. CLASSROOM SESSION

For students not enrolled in 'e-Learning', a Classroom Session will be scheduled. This is usually a Saturday and commences at 9.00am, with an expected duration of FOUR hours.

Students who fail to attend the scheduled Classroom Session, without giving adequate notice will be re-scheduled at a cost of: £40.00

5. JC SCUBA LTD RESPONSIBILITIES

JC Scuba Ltd will always endeavour to maintain the schedule(s). This may require the substitution of Instructors at any session. Continuity of training, leading to Customer Satisfaction, is our primary objective.